



On the Leading Edge: Transforming Technical Services

ER&L 2008

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Transforming...

- Organization and culture
- Web 2.0 @ Mac
- Verde @ Mac
- E-Resource Support Tools
- Challenges

Vision and Values


Vision: McMaster University Library will be recognized as Canada's most innovative...

... requires a culture of risk-taking and innovation that encourages the **radical rethinking** of library resources and services

New staff, New initiatives



New Systems



Refine your search

☐ Expand All ☐ Collapse All

- ▶ Call Number
- ▶ Publication Year
- ▶ Location
- ▼ Format
 - Books (14)
 - Online (5)
 - Manuscripts (1)
- ▶ Subject
- ▶ Publication Type
- ▶ Geographical Region
- ▶ Subject Era
- ▶ Author

Basic Search

Advanced Search

Browse

Course Reserves

Find **books, journal titles, online resources** and other materials in all four campus libraries and

Anywhere

New Search

Examples:

14 matching items.

You searched in 'Anywhere': "margaret atwood" "handmaid's tale" ([remove](#))

Results/page: 20 Sort

1.



The Cambridge companion to Margaret Atwood

Author/Editor: Howells, Coral Ann.

Published: Cambridge, UK ; New York : Cambridge University Press, 2006.

Link to online resource - Publisher description

Link to online resource - Table of contents

Link to online resource - Table of contents only

Link to online resource - Contributor biographical information

MILLS Bookstacks

PS 8551 .T97Z554
2006

[Check Availability](#)



Technical Services → Collections

- Cataloguing
 - cataloguers -> research help desks
 - shelf-ready monographs
- Serials and E-Resources
 - 3 serials assistants: direct to publisher
 - 1 assistant for consortial products

Learning 2.0 @ Mac

About Learning 2.0 @ Mac

What is Learning 2.0 @ Mac & why are we doing it?

Learning 2.0 @ Mac is a hands-on, immersive learning programme that provides an opportunity to explore Web 2.0 tools and the impact these tools are having on libraries & library service. All participants are encouraged to use the programme as an opportunity to check out 2.0 technologies and think about ways in which McMaster Libraries can use these tools to deliver innovative library services. Learning 2.0 @ Mac is all about exploration, discovery, and play!

How does it work?

For 12 weeks (starting February 12, 2007), participants will use freely available online tools (such as [Blogger](#), [WordPress](#), [Bloglines](#), and [del.icio.us](#)) to complete a number of [activities](#). Each week focuses on a specific type of tool (e.g. blogs, RSS, wikis) and each activity will give participants a chance to explore the tool and consider the ways in which it can be used in a library environment. Participants are encouraged to use their blogs (which they will set up in week 2) to discuss their thoughts about and reactions to the tools and technologies they explore.

Feedback

what you said...



"I learned a lot of web based tools that are useful not only to my job but also to my personal life (I did not expect that much at first) through this entire course."

- Pauline

McMaster University - Library - Collections - Resource Management
1280 Main St. W. Hamilton, Ontario CANADA L8S 4L6
Tel. 905-525-9140 x24844 (serials processing) x24439 (gov.pubs.) x24047 (e-maintenance)



SideBar

Verde

- [Monthly KB Updates](#)
- [KB updates procedure](#)

Procedures

- [Added Volumes](#)
- [Adding Electronic Access to Print Records](#)
- [Ceased](#)
- [Copying print into electronic](#)
- [LC Searching](#)
- [Using the Online Forms to Request Library Material](#)

Miscellaneous

[Shared Calendar](#)

[Useful Links](#)

[787 link](#)

[MISC FREE JOURNALS from SFX](#)
(Karen)

[Online Publishers - Responsible Staff](#)

[US 705 \(Valerie\)](#)

[Products NOT on Linkchecker](#)

[Springer E-Book Information](#)

Meeting Notes

- [March 26, 2007](#)
- [April 12, 2007](#)
- [May 25, 2007](#)

Resource Management Wiki: staff and publishers

				Staff
Name of Publisher	Vendor Code	# titles	Type of Access	Initials
AAAI	USAAAI	1	Online only	ss
AAHPERD (American Alliance for Health, Physical Education, Recreation and Dance)	USAAHPERD	1	Online Only	py
American Concrete Institute	USACI	3	1 Print only 2 Print & online	ss
AIAA Journal	USAIAA	1	online only	ss
AIP (American Institute of Physics)	USAIP	72	68 online 1 print +online 3 print	ss
Air & Waste Management	USAWMA	2	online	ldb
Allen Press	USALLEN	9	online only + 1 print	ss
American Accounting Association-trying to get online only	USAMACC	4	1 online only 2 print + online	ss

Wiki: consortial products










resourcemanagement | US 705 (Valerie)

Home Edit page		
PRODUCT	VENDOR	# OF TITLES INCLD HSL
ACM digital library	USCOU	407
Ageline (CSA)	USCAM	
Alexander Street Press Collections	USCRKN	
ALPSP	USCOU	630
Am. Soc. Biochem. & Molecular Biology	USCOU	3
America, history & life	USABCCLIO	
American Chemical Society	USCRKN	45

Verde @ Mac

- Live: April 2007
- Consortial installation
- Advantages
 - Shared documentation / best practices
 - Collection comparisons
 - Reduced work - e.g. licenses

Collection comparisons

v.48(2003)-		 <u>BioOne</u>	 McMaster(L) [Production] Ottawa(L) [Production] Queens(L) [Production] Trent(L) [Production] Windsor(L) [Production]
		 <u>BioOne</u>	 McMaster [None] Toronto(L) [Production]
v.48:1(2003)-		 <u>CSA BioOne</u>	 <u>McMaster(L) [Production]</u>

Licenses: from our central instance

The screenshot displays a web interface for managing licenses. At the top, there are two tabs labeled 'Nature' with icons for production (P) and information (I). Below the tabs, the status is shown as 'Status: Production', 'Selection status: Final Approval', and 'Active: 01-Jan-2002 - e-P'. The license is marked as 'Approved'. A second row shows 'Status: Production' and 'Active: 01-Jan-2002 -'. On the left, a sidebar menu includes 'Summary', 'e-Product', 'Acquisition', 'License' (highlighted in red), 'Access', 'Admin', 'Trial', and 'Cost'. The main content area has four tabs: 'Description', 'Terms' (selected), 'Notes', and 'License review'. Under the 'Terms' tab, the following information is displayed:

Course pack print:	Permitted (explicit)
Course pack electronic:	Permitted (explicit)
Course pack term note:	permit teaching staff accredited to the Licensee to reproduce individual articles from the Licensed Material for distribution during the term of this Agreement to students accredited to the Licensee for the purpose of including such individual articles in course study packs.

E-Resource Support Tools

- Verde / SFX
- Serials Solutions – staff-only subscription
- Gold Rush Reports
- Collection Projects:
 - A&I overlap analyses

Gold Rush: Compare Multiple Databases

Database Selection Form

CSA

MLA International Bibliography

☐ Use Local Holdings ☒ All Gold Rush

Add to Set 1 Add to Set 2

Report Options ☐ Include Full Text Comparison

Continue

Set 1 List			
Provider	Database	Use Local Holdings	
WILSON	Humanities Abstracts	N	Remove

Set 2 List			
Provider	Database	Use Local Holdings	
GALE GROUP	CPI.Q	N	Remove
GALE GROUP	Academic One File	N	Remove
CSA	MLA International Bibliography	N	Remove



Gold Rush: Report Output

Wilson Indexes			
Complete Title List Comparison			
Set	Unique	Same	Total*
Set 1	<u>17</u>	559	576
Set 2	17614	559	18173

Report Parameters

Set 1

Humanities Abstracts from WILSON

Set 2

CPI.Q from GALE GROUP

Academic One File from GALE GROUP

MLA International Bibliography from CSA

Serials Solutions: Overlap Analysis

Database Name	Title Unique	Holding Unique	Total Unique	Full Holding Overlap	Partial Holding Overlap	Total Holding Overlap	Title Overlap	Total	Percent Full Overlap	Percent Unique
Academic OneFile	3523	27	3550	590	83	673	0	4223	14.0	84.1
CPI.Q	130	4	134	385	19	404	0	538	71.6	24.9
Humanities Abstracts	98	7	105	112	55	167	0	272	41.2	38.6
MLA International Bibliography	0	0	0	120	74	194	0	194	61.9	0.0

Serials Solutions: Title Overlap

Overlap Holdings List : Humanities Abstracts

Go to Page: / 4  

Journal Name	ISSN	Coverage Dates	Database Name	Overlap Type
African arts	0001-9933	01/01/1998 - present	Humanities Abstracts	PartialOverlap
		06/22/2001 - present	Academic OneFile	
		06/22/2001 - present	CPI.Q	
		06/01/2001 - present	MLA International Bibliography	
ALEPH: historical studies in science and judaism	1565-1525	01/01/2005 - present	Humanities Abstracts	FullOverlap
		01/01/2001 - present	Academic OneFile	

Challenges Ahead

- Budget
 - Monographs: EBL ebooks pilot
- Systems
 - OpenSource ILS: Evergreen
- Staffing
 - 2nd round of voluntary separations

EBL Short-Term Loans

March 2007 – 40,000 EBL records loaded
12 months: 1929 loans, avg per book: \$19.28
in 11 months, 949 borrowers used the service
26% of borrowers used EBL again at a later time

Linguistic Universals [electronic resource].

Author/Editor: Mairal, Ricardo.

Published: Cambridge : Cambridge University Press, 2006.

Link to online resource - View ebook for 5 minutes and/or
recommend ebook for purchase.

e-Book

Online

OpenILS: Evergreen exploration

- Rough plan: consortial install of Evergreen for three Ontario academic libraries
- Currently, no acq or serials modules

More information at

[Evergreen: State of the OpenILS \(Dan Scott, Feb 1 2008\)](#)

Staff

- February 2007 - 8/10 retirements
- July 2008 - ?/20

“Make it work”

Planned abandonment  New initiatives

QUESTIONS?